

## Quality System

Shop Masters' ISO 9002 Quality System containing...

- Comprehensive Quality, Standard Operating Procedures, Work Instructions, Forms, and Audit Manual Documentation
- Equipment Calibration to N.I.S.T. standards
- Corrective Action Reporting and analysis for continuous improvement.

## Operating System

ShopKeeper 2000 Software with emphasis on...

- Accurate quoting for competitive pricing.
- Order processing for job control.
- Scheduling/Capacity Planning to meet customer delivery requirements.
- Raw Material Control and Work Order Processing to assure traceability.
- Lean Manufacturing methods and techniques.
- Advanced Production Cell operations.